

Matthew Graham

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Objective

It is my desire to work with and learn from people who excel at what they do. I am a lifelong learner who is committed to accomplishing the goals of the organization. I am a team player who is genuinely interested in the welfare of the group. I have a positive attitude toward life in general and work in particular.

Areas of Knowledge

Active Directory	SSO (Custom Client that sits on AD)
Altiris Deployment Solutions	Wireless Setup and Configuration
Hardware Troubleshooting	Windows XP Professional
Microsoft Office	Admin DOS Scripting

Work Experience

2005 - Present *Systems Engineer*
Charlotte Mecklenburg Schools

- Worked with the largest active directory in the state of North Carolina
- Supported over 3500 workstations
- Diagnosed hardware problems
- Built “Rapid Install Packages” for department applications
- Built file servers for Career and Technology department
- Organized Altiris deployment events for our department
- Worked on planning and implementing standards for our department
- Created multimedia training presentation for school technology contacts

2003 - 2005 *Technology Coordinator*
Charlotte Mecklenburg Schools: Harding High School

- Built and maintained computer image files for all model desktops and laptops
- Created and maintained accurate inventory of computer and media equipment
- Provided training for teachers (primarily dealing with computer hardware and software troubleshooting)
- Created manuals for the setup / configuration of computer and multimedia equipment
- Oversaw the receiving, implementing, and surplus of all computer equipment for the school

2002 - 2003 *Media Assistant*
Charlotte Mecklenburg Schools: Harding High School

- Updated book collection information for Media Center and created charts to illustrate the contents of that collection
- Maintained and performed simple repairs to overheads, LCD projectors, and copiers

2001 *House Parent*
Baptist Children's Home

- Took care of the general needs of "at risk" youths
- Prepared meals, took them to school, provided direction, discipline, and support when needed
- Participated in all training offered by the organization

References

Professional References:

Maria Jennings
Assistant Director: Network Systems and Workstations
Charlotte Mecklenburg Schools
980-343-8076

Preston McConnell
Lead Senior Systems Engineer
Charlotte Mecklenburg Schools
980-343-8133

Brian Sossamon
Systems Engineer
Charlotte Mecklenburg Schools
704-309-9138 (work cell)

Personal References:

Will be given upon request.

Education

May 2007 Southern Evangelical Seminary
Master of Arts: *Religion*

August 2000 Iowa State University
Bachelors of Science: *Sociology*

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May 1998 Iowa Lakes Community College
Associates of Science: *Computer Aided Drafting and Design*

Certifications

Currently working on certifications: (A+ and Network +)